



# EFFECTIVE TB INTERVIEWING AND CONTACT INVESTIGATION

May 24-26, 2011

CNE-Certified Activity



[www.umdnj.edu/globaltb](http://www.umdnj.edu/globaltb)

**Course Location**  
New Jersey Medical School Global Tuberculosis Institute  
225 Warren St. 1st Floor  
Newark, New Jersey

**Provided By**  
University of Medicine & Dentistry of New Jersey (UMDNJ), New Jersey Medical School Global Tuberculosis Institute, and UMDNJ-Center for Continuing and Outreach Education

*This activity is supported by an educational grant from the Centers for Disease Control and Prevention, Division of Tuberculosis Elimination*

The New Jersey Medical School Global Tuberculosis Institute is the Tuberculosis Regional Training and Medical Consultation Center for the northeastern United States

## COURSE DESCRIPTION AND OVERALL GOAL

The purpose of this interactive three-day course is to provide healthcare workers who interview tuberculosis patients with the necessary knowledge and skills to conduct an interview for contact investigation. The course covers the principles of effective communication, interviewing, and contact investigation related to tuberculosis. The format includes lectures, group discussions, exercises, role playing and standardized patient interviews.

## WHO SHOULD ATTEND

This workshop is designed for health care workers who interview TB patients for the purpose of contact investigation.

## WHY COURSE IS NEEDED

Contact investigation is an essential function of TB prevention and control in the U.S. This workshop will provide information and strategies for developing knowledge and skills to help increase the effectiveness of healthcare workers' contact investigation interactions.

## OBJECTIVES

Upon completion of this course participants will be able to:

- Demonstrate fundamentals of effective communication and structuring interviews
- Describe techniques and approaches that can be used to achieve effective cross-cultural communication when interviewing TB patients.
- Identify 3 strategies for working with interpreters to improve patient communication.
- Explain TB concepts at appropriate language level for improved patient education.
- Apply principles of TB transmission to the contact investigation process.

## FACULTY & FACILITATORS

NJMS Global TB Institute  
Newark, NJ

Mark Wolman, MA, MPH  
Program Manager, TB Control

Diane Lucas, MDiv, MPH  
Training & Consultation Specialist

Eileen Napolitano  
Deputy Director

Rajita Bhavaraju, MPH, CHES  
Training & Consultation Specialist  
Public Health Representative II

June Hare  
Public Health Representative II

New Jersey Department of  
Health & Senior Services

J. Al Cortes  
Public Health Representative I  
Northern Regional Office

Patricia Woods, RN, MSN  
TB Nurse Consultant

## PLANNING COMMITTEE

NJMS Global TB Institute  
Newark, NJ

**ACTIVITY DIRECTOR**  
Anita Khilall, MPH, CHES  
Senior Training & Consultation Specialist

**MEMBERS**  
Diane Lucas, MDiv, MPH  
Training & Consultation Specialist

DJ McCabe, RN, MSN  
Trainer & Consultant, Clinical Programs

Mark Wolman, MA, MPH  
Program Manager, TB Control

Patricia Woods, RN, MSN  
TB Nurse Consultant

- Identify 6 critical components of the contact investigation process.
- Develop a plan of action to assess and test individuals at congregate settings frequented by the infectious patient.

## **COURSE REQUIREMENTS**

In order to meet the course objectives, individuals should attend the entire course, participate in individual and group exercises, complete the program evaluation form at the end of the course, and a post-course follow up evaluation within 2 months of the course.

## **AGENDA**

### **Tuesday May 24, 2011**

|          |  |
|----------|--|
| 8:30 am  | Registration   |
| 9:00 am  | Welcome  |
| 9:15 am  | Ice Berg Exercise  |
| 9:45 am  | Review of Communication Skills                             |
| 10:30 am | Break  |
| 10:45 am | Active Listening Exercise - Facilitators                   |
| 11:15 am | Fundamentals of TB Interviewing                            |
| 12:30 pm | Lunch  |
| 1:30 pm  | Infectious Period Exercise                                 |
| 1:45 pm  | TB Interviewing Resource Guide & TB Interviewing Checklist |
| 2:45 pm  | Break  |
| 3:15 pm  | TB Interviewing Video Excerpt and Discussion               |
| 4:30 pm  | Adjourn  |

### **Wednesday May 25, 2011**

|          |   |
|----------|---|
| 8:30 am  | Review                                      |
| 8:45 am  | TB Interviewing Strategy Exercise           |
| 10:00 am | TB Interviewing Strategy Exercise Feedback  |
| 10:15 am | Break                                       |
| 10:30 am | TB Interviewing Structure Exercise          |
| 11:45 am | TB Interviewing Structure Exercise Feedback |
| 12:00 pm | Lunch                                       |
| 1:00 pm  | Simulated Patient Exercise                  |
| 4:30 pm  | Adjourn                                     |

### **Thursday May 26, 2011**

|          |   |
|----------|---|
| 9:00 am  | Discussion of Simulated Patient Exercise    |
| 10:00 am | Interviewing Contacts                       |
| 10:45 am | Break                                       |
| 11:00 am | Interviewing Contacts Exercise              |
| 12:00 pm | Lunch                                       |
| 1:00 pm  | Congregate Settings Investigations          |
| 2:00 pm  | Break                                       |
| 2:15 pm  | Simulated Congregate Settings Exercise      |
| 3:15 pm  | Using Interpreters in TB Control            |
| 3:45 pm  | Post-Course Knowledge and Skills Assessment |
| 4:00 pm  | Course Evaluation                           |
| 4:15 pm  | Adjourn                                     |

## CONTINUING EDUCATION INFORMATION

UMDNJ-Center for Continuing and Outreach Education is an approved provider of continuing nursing education by NJSNA, an accredited approver, by the American Nurses Credentialing Center's COA. Provider Number P173-11/09-12. Provider Approval is valid through November 30, 2012.

This activity is awarded 18 contact hours. (60 minute CH)

Provider approved by the California Board of Registered Nursing, Provider Number CEP 13780.

Nurses should only claim those contact hours actually spent participating in this activity.

Approved provider status refers only to continuing education activities and does not imply ANCC COA or NJSNA endorsement of any commercial products.

## REGISTRATION INFORMATION AND FEE

Please complete a course application by May 10, 2011, and return it to:

NJMS Global Tuberculosis Institute

PO Box 1709

225 Warren Street

Newark, NJ 07101-1709

Attention: Diane Lucas

*Notification of acceptance and additional course information will be sent via email. Please be sure to provide a valid (and legible) email address on the application form.*

A \$90.00 fee is required prior to the start of the workshop. Acceptable forms of payment are check or money order made payable to *NJMS Global Tuberculosis Institute*.

## CANCELLATION INFORMATION

UMDNJ reserves the right to modify the activity content, faculty and activities, and reserves the right to cancel this activity, if necessary.

Participants who are unable to attend may cancel up to 2 weeks prior to the course.

## HOTEL AND TRAVEL INFORMATION

The Hampton Inn & Suites- Newark Riverwalk - in Harrison, NJ.

**CALL:** 973-483-1900 to make a reservation. Mention code 'MTB' to get group rate. Group rate: \$129.00/night plus 15% state and local taxes (\$148.35)

Complimentary bus transportation will be provided between the hotel and the conference site.

The Hampton Inn has free airport shuttle service to and from Newark Liberty International Airport. **When boarding the shuttle, make sure to specify that the Hampton Inn - Newark Riverwalk is your destination.**

**If you require an accommodation because of a disability, or if you have any additional needs, such as diet restrictions, please contact Diane Lucas at (973) 972-1261 or email at [Lucasde@umdnj.edu](mailto:Lucasde@umdnj.edu).**